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National Association of Tax Professionals releases key findings from 2023 Software Survey
Drake Software ranks highest for overall satisfaction among users

APPLETON, Wis. (Oct. 23, 2023) – The National Association of Tax Professionals (NATP) recently conducted a survey of its members’ opinions and experiences with various tax software and found the most-used, preferred and recommended tax software programs. This survey allows tax preparers to see what software other preparers are using, and what they like or dislike, to help make an informed decision as to what software to use in their own firm.

For 2023, the survey data shows NATP member respondents are overall very satisfied with their various software, with Drake Software coming in as the most commonly used with 38% of respondents using the software. Following Drake for most commonly used is ProSeries Tax Professional by Intuit (14%), UltraTax CS by Thomson Reuters (10%) and ATX by Wolters Kluwer (7%). The survey also found 46% of respondents consider reliability of software as the most important factor when choosing a brand.

TaxAct Professional Edition came through as the most reliable software and most reasonably priced. TaxAct Professional and Drake users were the most likely to recommend the software to other tax pros.

The completed software survey can also be accessed by anyone with a free online NATP account. To speak with someone further about this study, please contact [Samantha Strong](#) or [Nancy Kasten](#)

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About NATP: The National Association of Tax Professionals (NATP) is the largest association dedicated to equipping tax professionals with the resources, connections and education they need to provide the highest level of service to their clients. 23,000 members rely on NATP to deliver professional connections, content expertise and advocacy that provides them with the support they need to best serve their clients. The NATP headquarters is in Appleton, Wis. To learn more, visit www.natptax.com.

Looking for a tax expert? Tom O’Saben, EA, director of tax content and government relations at the National Association of Tax Professionals (NATP), is available for phone or video interviews to discuss federal tax topics including tax law change and its implications, taxpayer issues, tax preparer regulation and more. To schedule an interview with O’Saben, contact sstrong@natptax.com or nkasten@natptax.com.

